

Viber Dating Terms and Conditions

Last Updated: April 30, 2025

Welcome and thank you for your interest in the Viber Dating Services ("Dating Services"). Viber Media S.à r.l. ("Viber", "us", "our", or "we"), is a company incorporated under the laws of the Grand Duchy of Luxembourg, located at 2 rue du Fossé, L-1536 Luxembourg. These Dating Terms and Conditions ("Dating Terms") govern your participation in and use of the Dating Services, and supplements the General [Terms of Service](#) of Viber ("Viber General Terms"), which govern your overall use of Viber's services. In the event of any conflict between these Dating Terms and the Viber General Terms with respect to the Dating Services, these Dating Terms shall prevail. Any aspect of your use of Viber's services, including the Dating Services, not expressly covered by these Dating Terms is governed by the Viber General Terms. Any term not defined herein shall have the meaning ascribed to it under the Viber General Terms.

By accessing, interacting with, or using the Dating Services, you ("Participant" or "you"), agree to be bound by these Dating Terms. Please read these Terms carefully before proceeding. If you do not consent to these Terms or Viber General Terms, you should cease using the Dating Services immediately. Viber reserves the right to amend these Dating Terms from time to time, as further elaborated under Viber General Terms. Your continued access to or use of the Dating Services constitutes your ongoing consent to any such changes. Therefore, we recommend you review these Dating Terms from time to time. If you do not accept a change to these Dating Terms, you must stop accessing or using Dating Services immediately.

Further, we reserve the right to change the availability of features and any services in the Dating Services in any manner and at any time as we may determine in our sole and absolute discretion.

The privacy of your data in relation to the Dating Services is protected under our Viber's general Privacy Policy, as can be found in the following link: <https://www.viber.com/terms/viber-privacy-policy/> (the "**Viber Privacy Policy**"). the Dating Services Privacy Policy of Viber, available below and integrated herein ("Dating Services Privacy Policy"). Further, just like any other Viber service, your use of the Dating Services is also subject to Viber [Acceptable Use Policy](#) ("AUP"), and the [Dating Community Guidelines](#), incorporated herein by reference.

U.S. ARBITRATION NOTICE: AS FURTHER ELABORATED UNDER VIBER GENERAL TERMS, YOUR USE OF VIBER SERVICES, INCLUDING THE DATING SERVICES, IS SUBJECT TO AN ARBITRATION CLAUSE. YOU AGREE THAT, EXCEPT FOR CERTAIN EXEMPTIONS, DISPUTES BETWEEN US WILL BE RESOLVED BY MANDATORY BINDING

ARBITRATION, AND YOU AND VIBER WAIVE ANY RIGHT TO PARTICIPATE IN A CLASS-ACTION LAWSUIT OR CLASS-WIDE ARBITRATION. YOU HAVE THE RIGHT TO OPT OUT AS DETAILED IN THE ARBITRATION SECTION IN THE VIBER GENERAL TERMS.

1. Eligibility

You must meet certain criteria to use the Dating Services, including legal capacity, age, jurisdictional availability, account validity, single account policy, good standing, and criminal history requirements.

To access and use the Viber Dating Services and create a Dating Profile, and without derogating from any other eligibility criteria or requirement under the Viber General Terms, you must meet all of the following criteria, and you represent and warrant that:

- **Legal Capacity:** You are an individual (i.e., not a corporation, partnership, or other legal entity) and legally qualified to enter into a binding contract with Viber and are not prohibited by law from using our services, including the Dating Services.
- **Age:** You are at least 18 years old or the age of majority in your jurisdiction, whichever is higher.
- **Jurisdictional Availability:** You must reside in a country or jurisdiction where Viber specifically offers the Dating Services.
- **Valid Viber Account:** You have a valid Viber account that is registered with a phone number valid in your country.
- **Single Account Policy:** You do not maintain more than one account on the Viber platform.
- **Good Standing:** You have not been previously suspended or removed from Viber services, nor have you engaged in any activity that could result in such suspension or removal.
- **Criminal History:** You have not been convicted of, nor pled no contest to, a felony, an indictable offense, a sex crime, or any crime involving violence or the threat of violence, and you are not required to register as a sex offender with any government entity.

If at any time you cease to meet any of these criteria, your authorization to access the Dating Services will be automatically revoked. You must immediately delete your Dating Profile, and we reserve the right to terminate your access to the Dating Services and other Viber services without notice.

2. Dating Services Features

The Dating Services offer interactive features to help users connect. For that, the Dating Services allows you to create a Dating Profile, and through the use of our Matching System as described herein, find, match and communicate with other Participants. This section also details the responsibilities and cautions associated with these features.

The Dating Services offers interactive features designed to facilitate communication and interaction between users looking to meet and socialize in a romantic or personal context, including the following main features:

- **Dating Profile Creation:** If you choose to participate in the Dating Services, you will need to create a public personal Dating Profile (“Dating Profile”), using Viber Dating Bot (“Dating Bot”). The Dating Profile may serve you for using the Dating Services and represent yourself to other users. Viber strives to encourage a respectful member experience, as detailed and stipulated by Viber [Acceptable Use Policy](#) and [Dating Community Guidelines](#). As part of that, Viber allows its users to freely choose which information to share and make it public, including only after they have indicated interest in another user. VIBER STRONGLY ENCOURAGE YOU TO USE CAUTION IN DISCLOSING ANY PERSONAL INFORMATION ONLINE INCLUDING THROUGH YOUR DATING PROFILE. Viber assumes no responsibility for not completed Dating Profile registrations for whichever reason, including due to a technical error or malfunction. Further, while Viber may operate certain screening and reviewing mechanisms to ensure Participants lawful conduct in accordance with Viber legal obligations, Viber does not necessarily screen, review or verify each and every Dating Profile upon its content. VIBER MAKES NO REPRESENTATION IT PERFORMS CRIMINAL BACKGROUND CHECKS OR IDENTITY VERIFICATION CHECKSON ITS USERS.
- **Matching System:** The Dating Services may use an algorithm to suggest potential matches based on the preferences and interests you specify (“**Matching System**”). While using the Matching System, you will be presented with other Participants’ Dating Profiles. You will have the ability to indicate whether you like a Participant or not. Similarly, other Participants may be presented with your Dating Profile, all of which are subject to their preferences, your Dating Profile content, and our algorithms. In cases where two Participants indicate mutual interest, both will be notified and may choose, at their sole discretion, to interact further using Viber. You acknowledge that the Matching System relies on algorithmic processes that may involve AI and non-human bots. These processes consider various parameters including your preferences, profile data, and the use of premium features (such as subscriptions, paid boosts, or other enhancements), to determine the order and presentation of Dating Profiles. The exact weighting of these factors is proprietary and is not disclosed in detail. These processes are inherently subject to limitations and do not

guarantee the relevance, compatibility, or quality of the matches suggested. Viber makes no representations or warranties about the accuracy, reliability, or effectiveness of the Matching System or other Participants' Dating Profiles and does not guarantee that the use of Matching System will meet your expectations, or that any interaction will proceed beyond the digital platform. Please note that the Dating Services do not guarantee any number of "referrals" (for example as such term is defined under the New York Dating Service Consumer Bill of Rights), and subject to the service availability limitations, any Participant may scroll through the presented profiles as they would like (subject to the number of available profiles). For more information on how our Matching System recommends profiles and makes matches click [here](#).

- **Dating Chats:** Once matched you will be able to initiate and manage conversations with your matches via Viber dating chats. Note that the conversations exchanged in Viber dating chats, are not end-to-end encrypted. Viber does not store or read your conversations, which are only stored on your devices.
- **Pause Profile Feature:** The Dating Services provide you with the option to temporarily hide your Dating Profile from the feed while retaining your existing matches and profile data. When you pause your Dating Profile: (i) your profile will not be visible to new potential matches; (ii) you will still be able to exchange messages with existing matches; (iii) all your Dating Profile data will be preserved as is in accordance with our [Privacy Policy](#) and applicable data protection laws; and (iv) you can easily reactivate your Dating Profile at any time. Your Dating Profile will stay paused until you choose either to reactivate it, delete it, or your Viber App account is deactivated. **Under the pause your active subscriptions will continue to bill unless you separately cancel them according to Section 3 below. Any unused Premium Items you purchased will remain available when you reactivate your Dating Profile; Premium Items used before pausing cannot be recovered or refunded.**

Following such a mutual decision to interact through Viber, the communications between the matched Participants are handled and managed similarly to any other regular communication through Viber general communications services.

THE DECISION TO INTERACT WITH A MATCH IS ENTIRELY AT YOUR DISCRETION. YOU ARE SOLELY RESPONSIBLE FOR THE SHARING OF YOUR DATA AND YOUR INTERACTIONS WITH OTHER PARTICIPANTS. YOU UNDERSTAND THAT VIBER DOES NOT CONDUCT CRIMINAL BACKGROUND CHECKS OR OTHERWISE INQUIRE INTO THE BACKGROUND OF ITS PARTICIPANTS. VIBER MAKES NO REPRESENTATIONS OR WARRANTIES AS TO THE CONDUCT OR COMPATIBILITY OF PARTICIPANTS. YOU ARE ENCOURAGED TO EXERCISE CAUTION IN YOUR INTERACTIONS WITH OTHER USERS.

3. Subscription and Payment for the Dating Services

While the Dating Services are currently free, Viber reserves the right to introduce fees. This section details the potential for charges, the notification process, and the terms related to payment for and usage of such premium features and items. As purchases processed through the Apple App Store or Google Play Store, such stores' terms may also apply to any purchase.

While basic access to the Dating Services is currently provided free of charge, Viber reserves the right to introduce fees for accessing the Dating Services, including any premium features and enhancements or paid subscriptions.

If Viber decides to introduce charges for accessing specific features or subscription levels of the Dating Services or specific premium features, you will be presented with the details of the fees, the functionalities offered, payment methods, billing cycles, renewal terms, and cancellations and refunds options per applicable law. By opting into any charged services, you agree to pay any such specified fees as set forth in the [Payment and Subscription Fees Section](#) under the Viber General Terms.

Payments for such paid services, will be processed through Apple App Store or Google Play Store or any other applicable option provided by us, and charged according to the payment method linked to such store account.

If your subscription purchase through the Apple App Store or Google Play Store includes an automatically renewing subscription, your respective App Store account will continue to be periodically charged for the subscription until you cancel. After your initial subscription commitment period, and again after any subsequent subscription period, the subscription will automatically continue for the price and time period you agreed to when subscribing. If you received a discounted promotional offer, your price may increase per the terms of that offer following the initial subscription period for any subsequent renewal period.

To cancel a subscription: If you do not want your subscription to renew automatically, or if you want to change or terminate your subscription, you must log in to your Apple App Store or Google Play Store account and follow the instructions to manage or cancel your subscription, even if you have otherwise deleted your account with us or if you have deleted the Viber app from your device.

- If you subscribed using your Apple ID, cancellation is handled by Apple. To cancel a purchase made with your Apple ID, go to Settings within the app and follow the instructions to cancel. You can also request assistance at [Apple Support](#).
- If you subscribed through Google Play, cancellation is handled by Google. To cancel a purchase made through Google Play, launch the Google Play app on

your mobile device and navigate to Settings. You can also request assistance at [Google Play Support](#).

Canceling a subscription prevents future charges but does not provide a refund for the current period. Deleting the Viber app does not cancel a subscription—users must manually cancel through their app store settings. Refunds are subject to Apple App Store or Google Play Store policies. Viber does not issue refunds or handle payment disputes directly, and users must contact Apple or Google for refund inquiries.

Further, note that Viber provides the Dating Services as a platform to facilitate interaction and communication between users upon their free will and choice. While we strive to enhance user experience, including through paid premium features, we do not guarantee that the use of these features or any part of the Dating Services will result in any specific outcomes, including but not limited to matches, connections, or interactions.

As part of such premium and other charged features, and subject to applicable law and applicable app store policies, we may offer credits, special features, or promotional virtual items that are subject to expiration or usage limitations within specific timeframes (collectively, “Premium Items”). Premium Items are generally non-refundable, except if the laws applicable in your jurisdiction or, in case the payment for the Premium Items is processed through app stores, your applicable app stores’ terms provide for refunds. It is your responsibility to monitor and use these credits or items before their expiration. To the extent permitted by applicable law, you will not be eligible for any refunds of any unused purchased Premium Items or subscription fees, in the event your account or access to our services is suspended, limited, or terminated due to violation of Viber terms and policies, including without limitation due to engaging in fraudulent activities, spamming, or any other behavior deemed harmful to the community.

4. Content Upload, Review and Rights

Participants can upload, “post” and share “Content” on the Dating Services, subject to prohibited content guidelines, public visibility, rights to other participants’ content, and Viber’s Content and IP ownership rights. Further any content may be subject to review and moderation by Viber.

- **"Content"** includes any information, data, text, software, music, sound, photographs, graphics, video, messages, tags, or other materials you post, upload, display, or otherwise make available through the Dating Services.
- **"Post"** or **"Posting"** means the act of uploading, submitting, transmitting, sharing, or displaying Content on or through the Dating Services.

Content ownership and management through the Dating Services shall adhere to the guidelines set forth by the Viber General Terms and the Acceptable Use Policy.

Prohibited Content – You may not post Content that violates our [Acceptable Use Policy](#) (including the [Dating Community Guidelines](#)). This includes, but is not limited to, content that is offensive, harassing, abusive, obscene, pornographic, violent, defamatory, libelous, misleading, infringes on the rights of others, or is illegal. Content must not include images or likenesses without proper consent, especially of minors in inappropriate contexts, and must adhere to the intended use of the Dating Services.

Public Content – By posting Content on the Dating Services, you understand that any information you share may be visible to other users. This includes information you include in your public profile, such as your interests and other details that you choose to disclose or your photos. You should consider the sensitivity of any information you choose to post. You agree that Viber is not responsible for how other users will interact with your Content and advises you to use discretion in choosing what to share.

Other Participants Content – Content posted by other participants in the Dating Services ("**Other Participants Content**") is the property of such respective users. While you may interact with Other Participants Content according to the functionalities provided by the Dating Services, you have no further rights to such content.

Unauthorized use of Other Participants Content for commercial purposes, harassment, or any illegal activities is prohibited. Any misuse may lead to suspension or termination of your Account. Other Participants Content is subject to the Digital Millennium Copyright Act (DMCA) provisions as stated in the Viber Acceptable Use Policy. If you encounter potentially infringing content, please refer to the DMCA process outlined in the [Acceptable Use Policy](#) for reporting.

Content Review and Moderation – Viber reserves the right, but not the obligation, to review, monitor, and moderate Content. We may remove or restrict access to any Content that violates these Dating Terms, the General Terms, or any applicable law, at our sole discretion. By using the Dating Services, you consent to such monitoring and agree that your Content may be subject to review and potential modification or removal. Viber may also disclose Content when required by law or necessary for the protection of its legitimate interests.

Rights and Licensing – As further elaborated in Viber General Terms, by posting Content to the Dating Services, you grant Viber a worldwide, royalty-free, non-exclusive, sublicensable, and transferable license to use, reproduce, distribute, prepare derivative works from, display, and perform the Content in connection with the operation, development, provisions, improvement, and promotion of the Dating Services. This license is effective only as long as you choose to include such Content on the Dating Services and will terminate upon the removal of the Content by either you or Viber. You

warrant that you have all necessary rights to grant this license and that the use of such Content does not infringe on the rights of any third party.

Responsibility for your Content – You agree that all information that you submit upon creation of your account, is accurate, truthful and relevant to the Dating Services, and you have the right to post the Content on the Dating Services and grant the license to Viber above. You are solely responsible and liable for such Content, and agree to indemnify, defend, release, and hold Viber harmless from any claims made in connection with Content.

Feedback – By submitting suggestions or feedback to Viber regarding the Dating Services, you agree that Viber may use and share such feedback for any purpose without compensating you.

5. Restrictions on the Use of Dating Services

Participants must use the Dating Services responsibly and in compliance with all applicable laws. While certain behaviours and activities are generally prohibited under the Viber general Terms, specific prohibited conduct is relevant for the Dating Services, including with respect to the uploaded Content, harassment of other Participants, using the Dating Services for any sexual commercial, illegal or unethical behaviour, etc.

Without derogating from the Viber General Terms' Restrictions of Use and our [Acceptable Use Policy](#) (including [Dating Community Guidelines](#)), as a user of the Dating Services you agree to:

- Comply with all applicable laws, including privacy, intellectual property, and anti-spam laws.
- Use the Dating Services in a manner that is safe, inclusive, and respectful.
- Use your real name and accurate age.

You must not:

- Engage in unlawful, misleading, or discriminatory behavior.
- Misrepresent your identity, affiliations, or age.
- Disclose personal information without proper consent.
- Harass or stalk other users.
- Use the services in any manipulative or deceitful manner.
- Use the services for any business or commercial purpose

Reporting and Enforcement – If you encounter abusive, offensive, or inappropriate behavior, you can report it directly through the service's interface, where available, or by

contacting Viber's support. Viber reserves the right, but is not obligated, to investigate potential violations of these terms. Following an investigation, Viber may take action, including but not limited to suspending or terminating accounts and removing or restricting content.

6. Privacy and Data Use

In addition to Viber's general data processing practices, as part of operating the Dating Services, Viber may collect and process your data provided for the Dating Services in accordance with the Viber Privacy Policy, including the accurate location-based data.

Your privacy is important to us. By using the Dating Services, you agree to the collection, use, and sharing of your data in accordance with our general Viber [Privacy Policy](#), which includes important information about your rights and responsibilities. Please note that accurate location-based data permission is required to allow service functionality by enabling matching with nearby participants, as described in the Viber Privacy Policy.

EU residents can find specific disclosure applicable under the GDPR and other relevant EU legislation in our EU Privacy Notice.

7. Termination and Remedies

You may terminate your participation in the Dating Services at any time either by deleting your Dating Profile through Dating Services feature settings or by deactivating your Viber account. Viber may also terminate your account or restrict access if you violate these Terms, or for other reasons, including discontinuation of the Dating Services. Upon termination, your data will be deleted as per our Viber Privacy Policy, and subscription fees (if any) are generally non-refundable. Provisions meant to survive termination will remain in effect.

Term – These Dating Terms are effective from the time you create a profile and start using the Dating Services and continue until terminated as provided herein and in accordance with the General Terms of Service of Viber.

Termination by You – You may terminate your participation in the Dating Services either by deleting your Dating Profile through Dating Services feature settings or by deactivating your Viber account through the general Viber settings. If you have subscribed through a third party (e.g., Apple App Store or Google Play), you must also manage your subscriptions through that service to prevent future billing.

Termination by Viber – Viber may terminate your account or restrict your access to the Dating Services if we determine, in our sole discretion, that you have violated any terms of these Dating Terms, the Viber General Terms or our Acceptable Use Policy (including [Dating Community Guidelines](#)). We may also terminate your account for other

reasons as part of our operational policies or market strategy, including the possibility of discontinuing the Dating Services entirely.

Consequences of Termination – Upon termination, you will lose access to your account, and we will delete your account data in accordance with our Viber Privacy Policy. Subscription fees are generally non-refundable except as required by law. We do not have any obligation to store your Content, so if it is important to you, ensure you always keep a copy of it. Viber shall not be liable for any loss of data arising from termination of these Terms, expiration or termination of the Dating Services or uninstalling of the Viber App.

Survival – Provisions of these Dating Terms, which by their nature should survive termination, will remain in effect after account termination, including, but not limited to, ownership provisions, indemnity, and limitations of liability.

8. Limitation of Liability; No Warranty

No Warranty – The Viber Dating Services are provided "As Is" and "As Available," without any warranties of any kind, express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or non-infringement. Without limiting the foregoing, we do not guarantee the compatibility of any matches. This does not derogate from any warranty limitations outlined in the General Terms of Service of Viber unless such limitations are prohibited by law.

Beta Services - By using the Viber Dating Services, you acknowledge and agree that you are participating in a "Beta Service". As such, the Dating Services may contain bugs, errors, and other issues. Further, Viber does not warrant nor guarantee the availability or continuity of the Dating Services. Viber is not obligated to provide any maintenance, technical, or other support for such beta services.

LIMITATION OF LIABILITY – TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VIBER, ALONG WITH ITS AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS, AND LICENSORS (COLLECTIVELY “**VIBER PARTIES**”), SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES RESULTING FROM YOUR USE OF THE DATING SERVICES. THIS INCLUDES, WITHOUT LIMITATION, DAMAGES ARISING FROM (I) YOUR USE OR INABILITY TO USE THE DATING SERVICES; (II) THE CONDUCT OR CONTENT OF ANY THIRD PARTY ASSOCIATED WITH THE DATING SERVICES; (III) ANY CONTENT OBTAINED THROUGH THE DATING SERVICES; OR (IV) UNAUTHORIZED ACCESS, USE, OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT. FURTHER, VIBER HAS NO LIABILITY WITH RESPECT TO YOUR INTERACTIONS WITH OTHER PARTICIPANTS, RELIANCE ON OR EXPOSURE TO OTHER PARTICIPANTS CONTENT, OR THE CONDUCT OF OTHER PARTICIPANTS BOTH WITHIN AND OUTSIDE OF THE DATING SERVICES. VIBER IS NOT RESPONSIBLE FOR THE ACTIONS, CONTENT, OR DATA OF THIRD PARTIES, AND YOU RELEASE VIBER FROM

ANY CLAIMS AND DAMAGES, KNOWN AND UNKNOWN, ARISING OUT OF OR IN ANY WAY CONNECTED WITH ANY CLAIM YOU HAVE AGAINST ANY SUCH THIRD PARTIES. THIS LIMITATION OF LIABILITY SHALL APPLY EVEN IF THE POTENTIAL DAMAGES ARE FORESEEABLE AND EVEN IF VIBER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. THE AFOREMENTIONED LIMITATIONS WILL BE ENFORCED TO THE EXTENT NOT PROHIBITED BY LAW AND WILL NOT DEROGATE FROM ANY EXPRESS PROVISIONS OF THE GENERAL TERMS OF SERVICE OF VIBER.

CAP ON LIABILITY – EXCEPT WHERE PROHIBITED BY LAW, AND WITHOUT DEROGATION FROM VIBER GENERAL TERMS, VIBER'S LIABILITY TO YOU OR ANY THIRD PARTY SHALL BE LIMITED TO THE GREATER OF \$100 USD OR 100% OF ANY FEES YOU HAVE PAID TO VIBER FOR THE USE OF THE DATING SERVICES DURING THE TWELVE MONTHS PRECEDING THE CLAIM.

EXCLUSIONS – IF YOU ARE AN EU OR UK CONSUMER, THESE TERMS DO NOT EXCLUDE VIBER GROUP'S LIABILITY FOR LOSSES AND DAMAGES THAT ARE A RESULT OF OUR FAILURE TO USE REASONABLE CARE AND SKILL IN PROVIDING THE SERVICES OR OF OUR BREACH OF OUR OBLIGATIONS TO YOU UNDER THESE TERMS, AND IF YOU ARE A JAPANESE CONSUMER, THESE TERMS DO NOT EXCLUDE VIBER GROUP'S LIABILITY FOR LOSSES AND DAMAGES THAT ARE A RESULT OF OUR BREACH OF OUR OBLIGATIONS TO YOU UNDER THESE TERMS.

9. Indemnification

You agree to indemnify, defend, and hold harmless Viber Parties from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses, or fees (including reasonable attorneys' fees) arising out of or relating to:

- Your violation of these Dating Terms, the Viber General Terms, or any applicable laws;
- Any content that you post, upload, use, or distribute through the Dating Services;
- Your conduct in connection with and your use of the Dating Services;
- Any activity related to your account by you or any other person accessing the Dating Services through your account, including negligent or wrongful conduct; or
- Your interaction with other Participants.

Viber retains the exclusive right to control the defense of any claim for which we are entitled to indemnification under this section. However, we will not settle any claim without your prior consent, which will not be unreasonably withheld. You agree to cooperate fully with us in the defense of any such claim.

This provision does not require you to indemnify Viber for Viber's own conduct in violation of these Dating Terms or applicable law.

PLEASE NOTE THAT ALL OTHER PROVISIONS NOT SPECIFICALLY ADDRESSED HEREIN SHALL BE GOVERNED BY THE VIBER GENERAL TERMS, INCLUDING BUT NOT LIMITED TO DISPUTE RESOLUTION (INCLUDING MANDATORY ARBITRATION), GOVERNING LAW AND JURISDICTION CLAUSE, AS WELL AS MISCELLANEOUS CLAUSE.